

We respect your privacy

PRIVACY

We are bound by the *Privacy Act* and the *Australian Privacy Principles (APP)*, which regulate the collection, use and disclosure of personal information. This Privacy Policy explains;

- The scope of our Privacy Policy;
- Why we collect personal information;
- What personal information do we collect;
- How we collect and use your personal information;
- How we disclose your personal information;
- Your right to access your personal information;
- Your right to correct your personal information;
- How we protect the integrity of your personal information;

Your right to make a privacy complaint, and;

We reserve the right to review and, if necessary, change this Privacy Policy. We will post changes to this Privacy Policy on our website. This Privacy Policy is on our website.

- **What personal information do we collect?**

The personal information we collect depends on your interactions with us and generally includes your name, phone number, and email address.

- **How do we collect your personal information?**

We collect personal information in several ways, including directly from you when you submit an inquiry on our website or communicate directly with our staff. We may also collect information from third parties, such as real estate portals like Zango, Allhomes.com.au, Realestate.com.au, as well as social media advertising platforms like Facebook and Instagram.

- **How do we use your personal information?**

We will only use and disclose your personal information for purposes that are related to those identified under this policy or if we get your consent to do so, and it is in accordance with this Privacy Policy and the Privacy Act.

We will not use your personal information for any purpose for which you would not reasonably expect us to use it. Additionally, we will not disclose your sensitive information without your

consent, unless there is a need to disclose such information in accordance with the Privacy Act or to comply with any other regulatory requirement. We will only disclose your information for the primary purpose it was collected or a related secondary purpose as permitted by law.

- **Is personal information used for direct marketing?**

We may use or disclose personal information (other than sensitive information) about you for the purpose of direct marketing. We may use or disclose sensitive information about you for the purpose of direct marketing if you have consented to the use or disclosure of the information for that purpose.

- **Your right to access and correct your personal information**

You have the right to request access to the personal information we hold about you and to ask for it to be corrected if you believe it is inaccurate, out of date, or incomplete. To request access or correction, please contact us in writing at homes@classicconstructions.com.au. We will respond to your request within a reasonable period.

- **How we protect the integrity of your personal information**

We take reasonable steps to protect your personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

- **How are changes made to this Privacy Policy?**

The Agency may amend this Privacy Policy from time to time, with or without notice to you. Please visit our website regularly to keep up to date with any changes.